



COMMERCIAL TERMS

A. The orders placed by the DISTRIBUTOR are sent to, and the invoices are issued by Plexistab Bulgaria EAD, 53 Tsarigradsko shose Blvd., Plovdiv City

B. Unless otherwise agreed in writing, all Products are loaded and invoiced under the ExW Plovdiv commercial terms, which include packing.

C. All payments are made be in Euros.

D. All payments for the Products are made to the bank account of Plexistab Bulgaria EAD and to an address specially indicated on the invoice for each separate delivery under the agreed terms of payment.

E. The SUPPLIER reserves its right to refuse to fulfill any order if the credit limit has been exceeded.

F. The SUPPLIER reserves its right to refuse to fulfill any order if the following limit of late payments has been exceeded.

G. The goods are transferred under the INCOTERMS /International Commercial Terms/

H. The price lists for the Products are updated every six months and submitted to the DISTRIBUTOR in writing, not later than within 20 calendar days before the beginning of the new period. The delivery will be fulfilled in accordance with the price list conditions for the preceding period only if the order has been placed throughout the validity period of the price list and the delivery has been confirmed by the DISTRIBUTOR in writing, not later than within one month from the end of the validity period of the price list according to which the order has been placed.

The schedules of the forecast sales of the SUPPLIER guarantee the time of delivery but do not guarantee the price. The price is fixed according to the price list of the SUPPLIER (on a quarterly basis).



J. Complaints

1. The DISTRIBUTOR is obliged to notify the SUPPLIER of any product quality complaints regarding the Products offered by the latter, in writing, no later than within 3 days from the date on which the DISTRIBUTOR's customer has lodged such complaint. Complaints are valid only if lodged in writing, as such written form is also obligatory for DISTRIBUTOR's customers. Each complaint must be accompanied by photographs of the Product for which the complaint has been lodged, as they must provide evidence of the cause of the complaint and the **production code of the product**. Complaints for Products whose production code is not clearly visible will not be dealt with by the SUPPLIER.
2. The DISTRIBUTOR is obliged to notify the SUPPLIER without delay – not later than within 3. hours form delivery unloading – of any non- compliance of the packing and quantity of the delivered Products. The DISTRIBUTOR is obliged to record the shortages, damaged packing and damage during transportation on the CMR (consignment note), accompanying the shipment. Otherwise, the SUPPLIER bears no responsibility for damage caused due to shortages, damaged packing and/ or damage during transportation.